

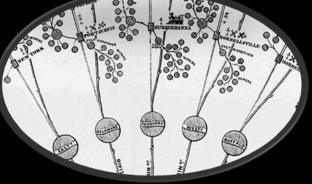
The workplace



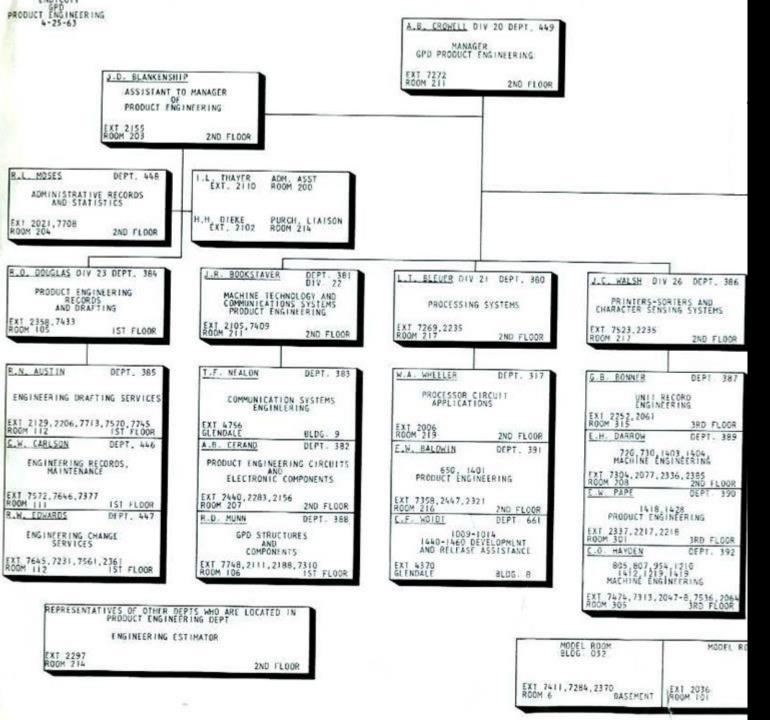
Definise in these office to the the stay server. Courtesy of the Geography

The Erie Railroad Company in 1854







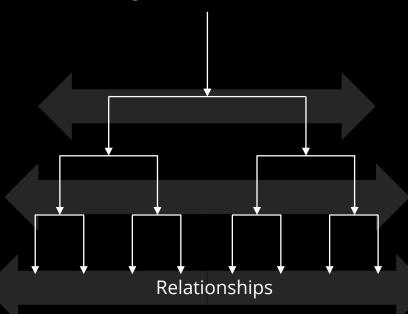


IBM in 1963



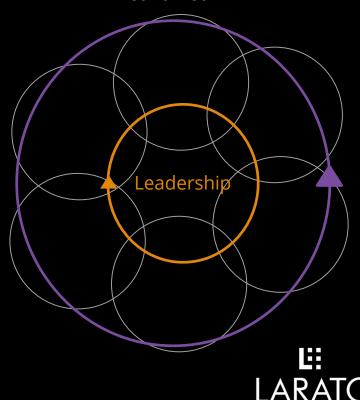
Hierarchical

Top-down leadership, waterfall command, rigid communication



Networked

Central leadership, devolved work, collaborative, networked

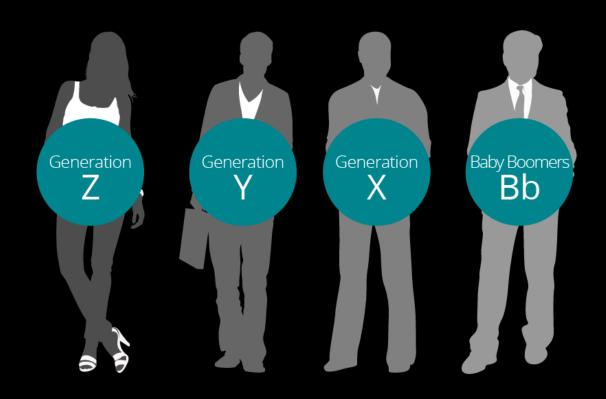


Business development

The workforce



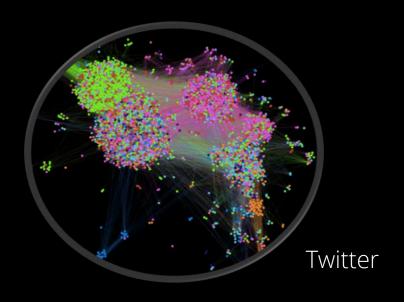
The workforce is evolving

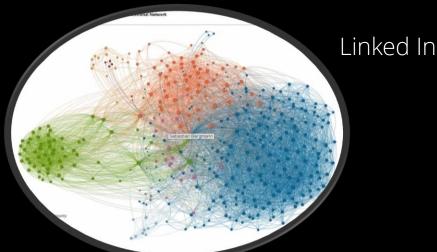




Insights from social media



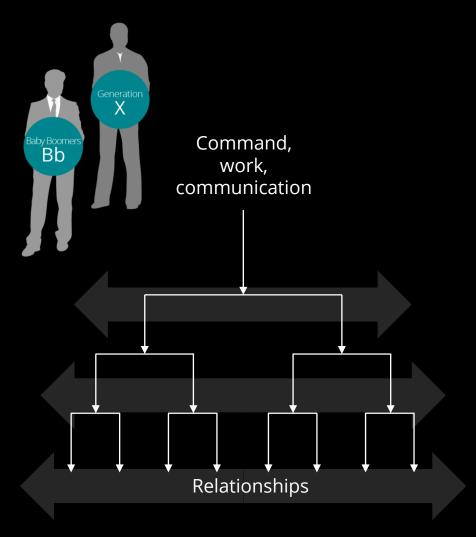


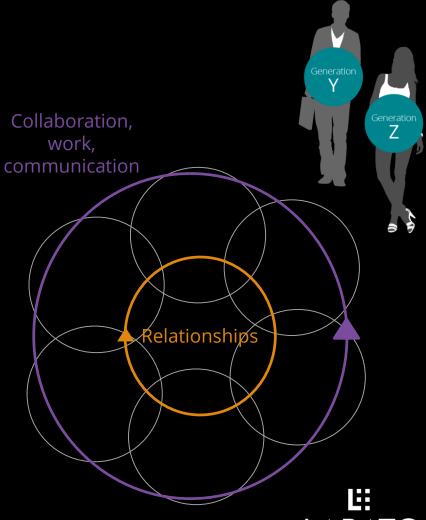




Hierarchical

Networked



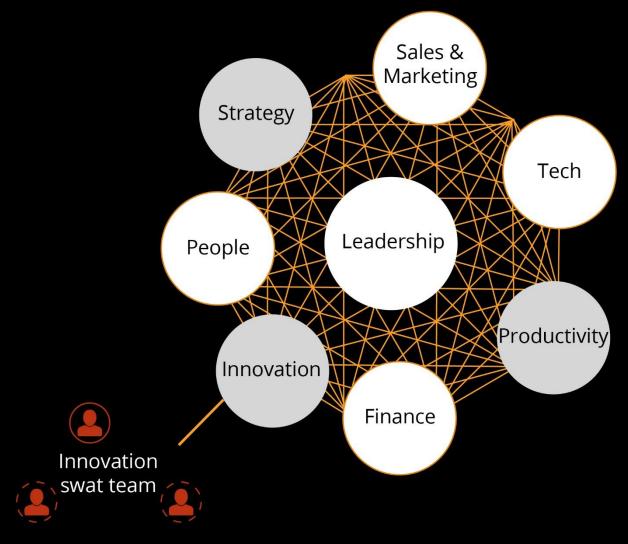


Business development

The lesson



The super-successful SME





How?



A goal and a plan



Productise



Flexible resourcing



Questions

Larato Business Development www.larato.co.uk



